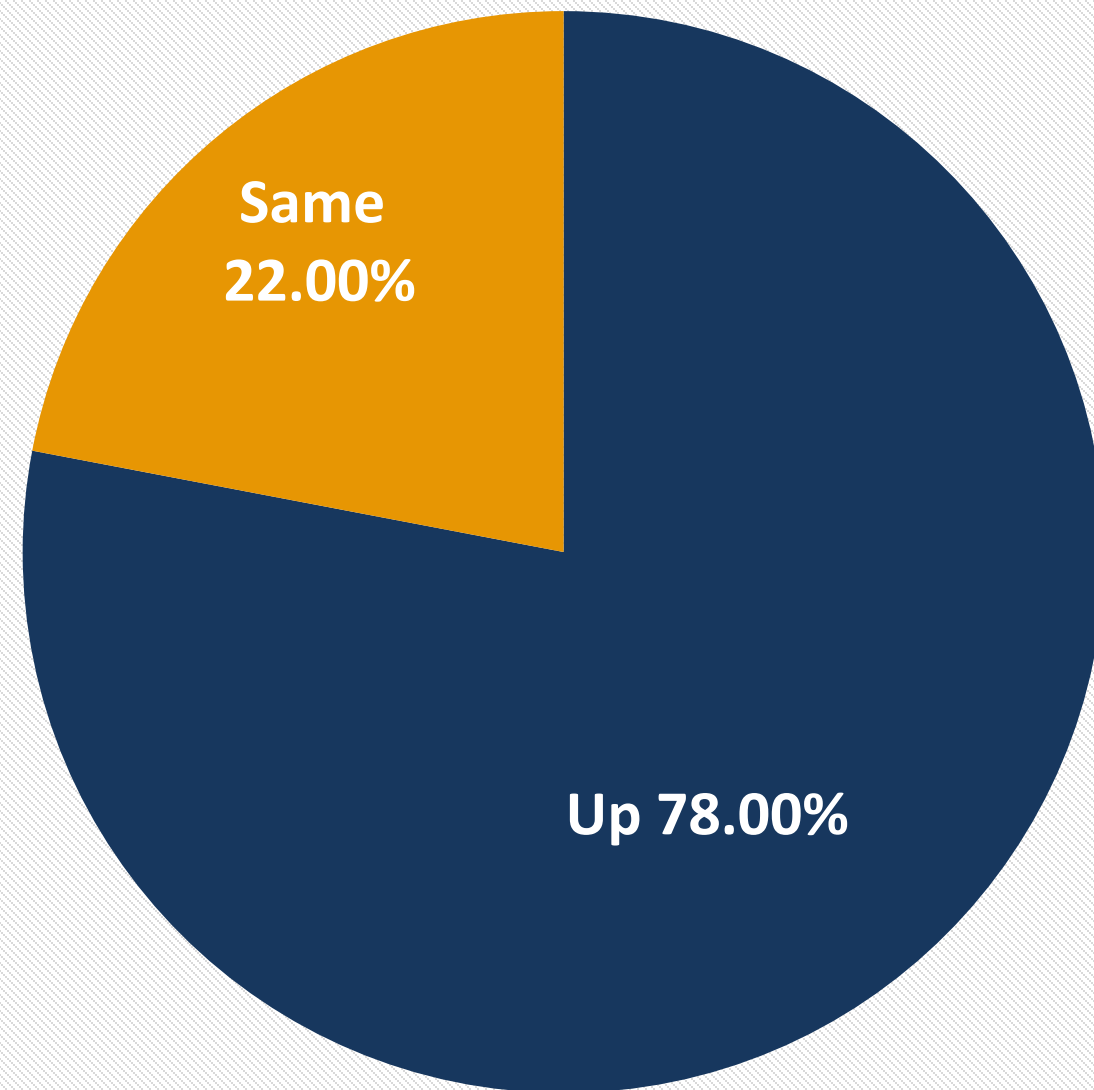


**eDiscovery  
INVESTMENT  
TRENDS SURVEY -  
WINTER 2024**



### Is your workload up, down, or the same?



Workload continues to increase, with 78% of respondents reporting an increase from Q4 to Q1.



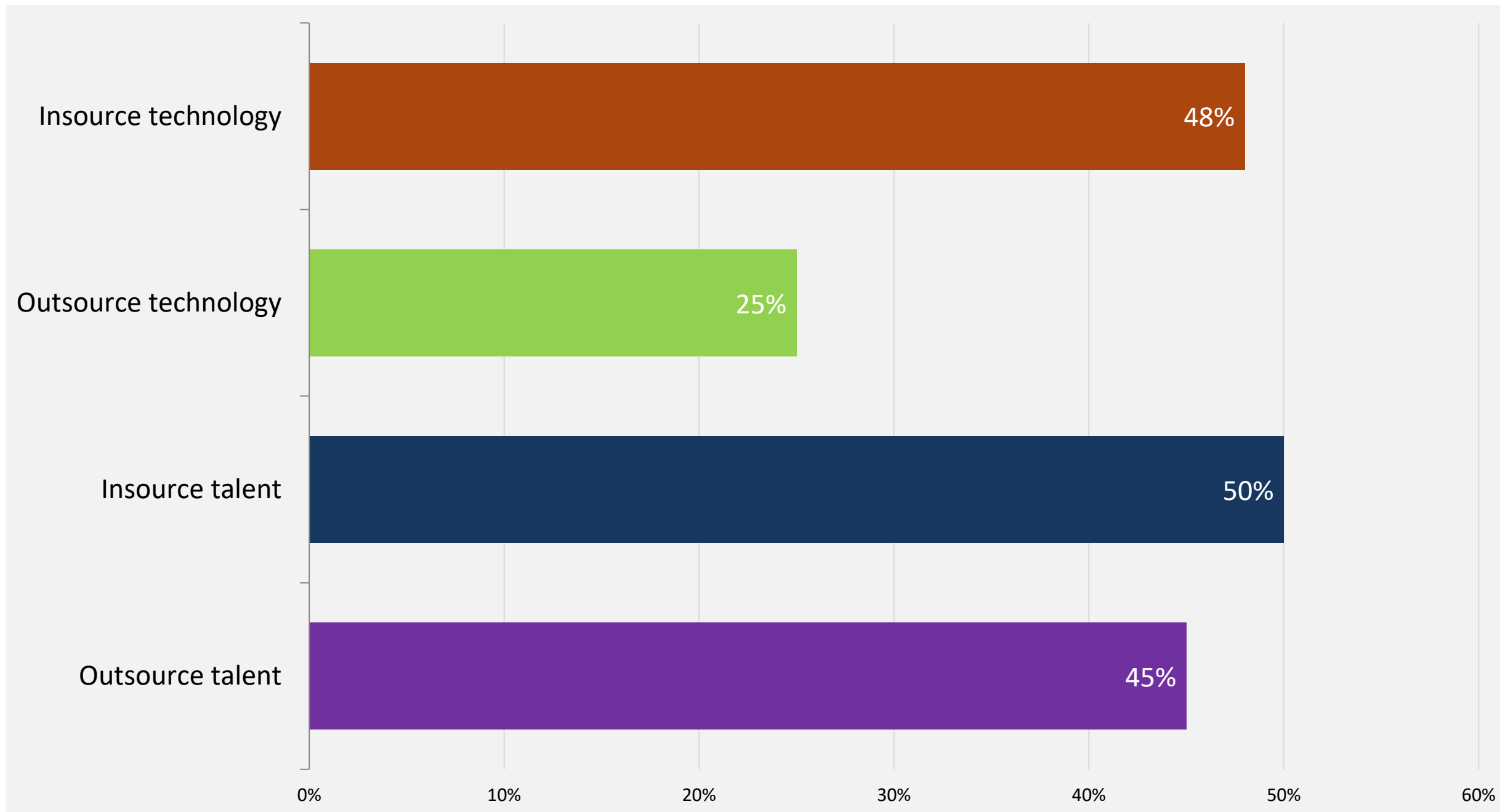
What new positions are you searching for?



The talent necessary to build the nextGen eDiscovery and legal ops teams is clustered around:

- Data
- Governance
- Change agent
- Business partner
- Specialization

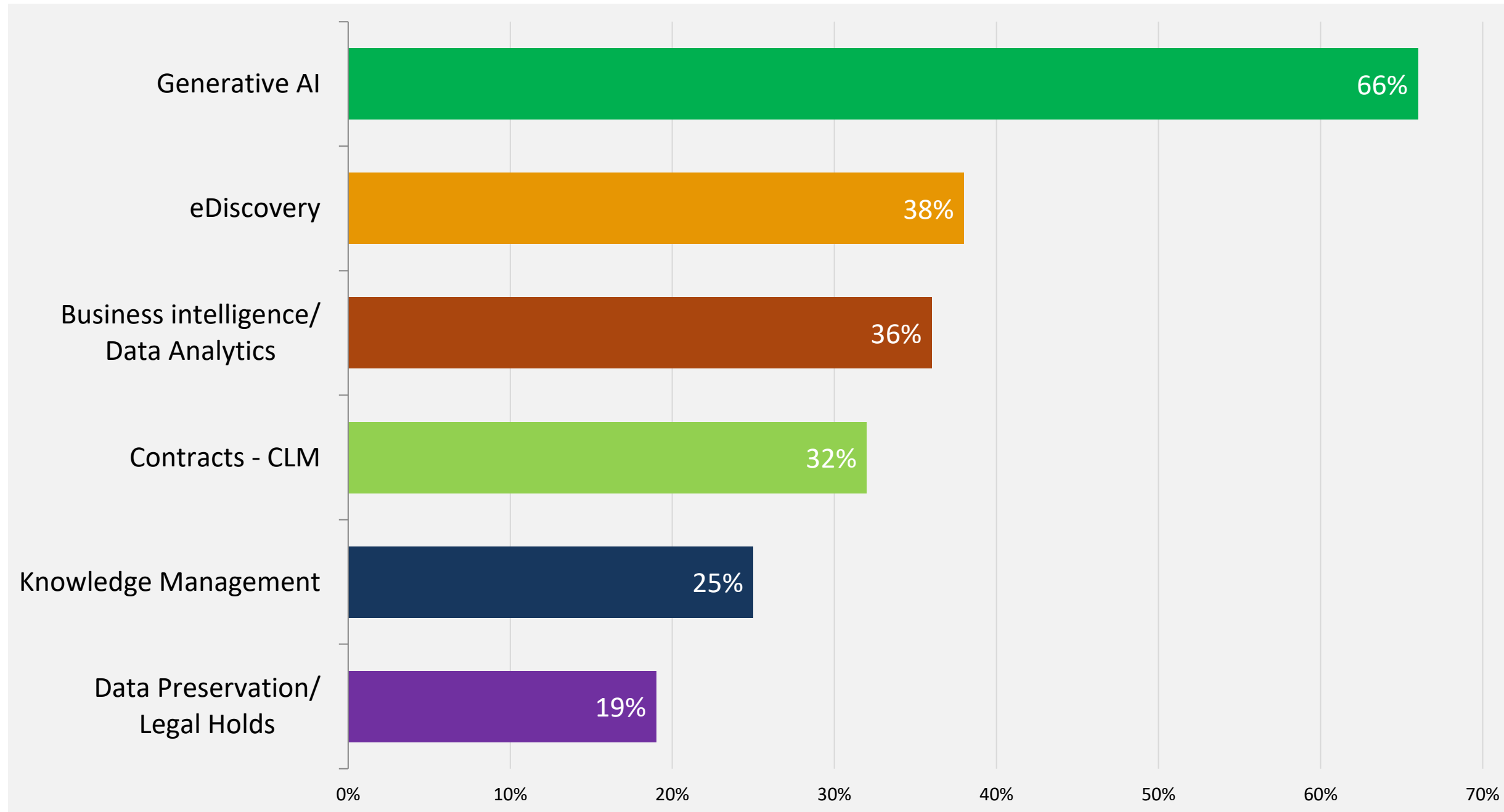
## How are you responding to the increase in workload?



Respondents plan to bring technology in at twice the rate that plan on outsourcing technology needs.

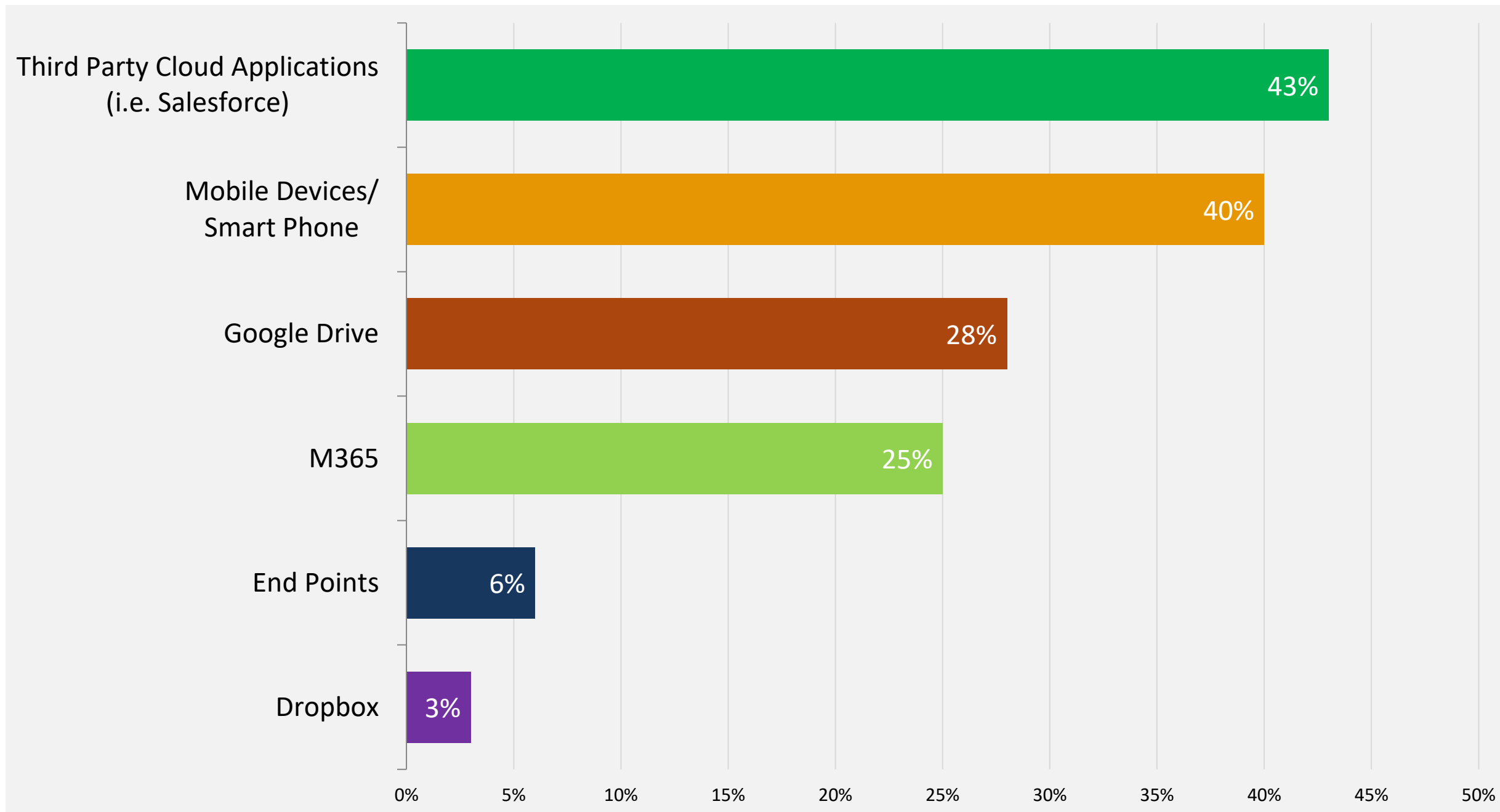
Only slightly more respondents are planning to bring talent in house than outsourcing it.

## What are your top investment priorities for 2024?



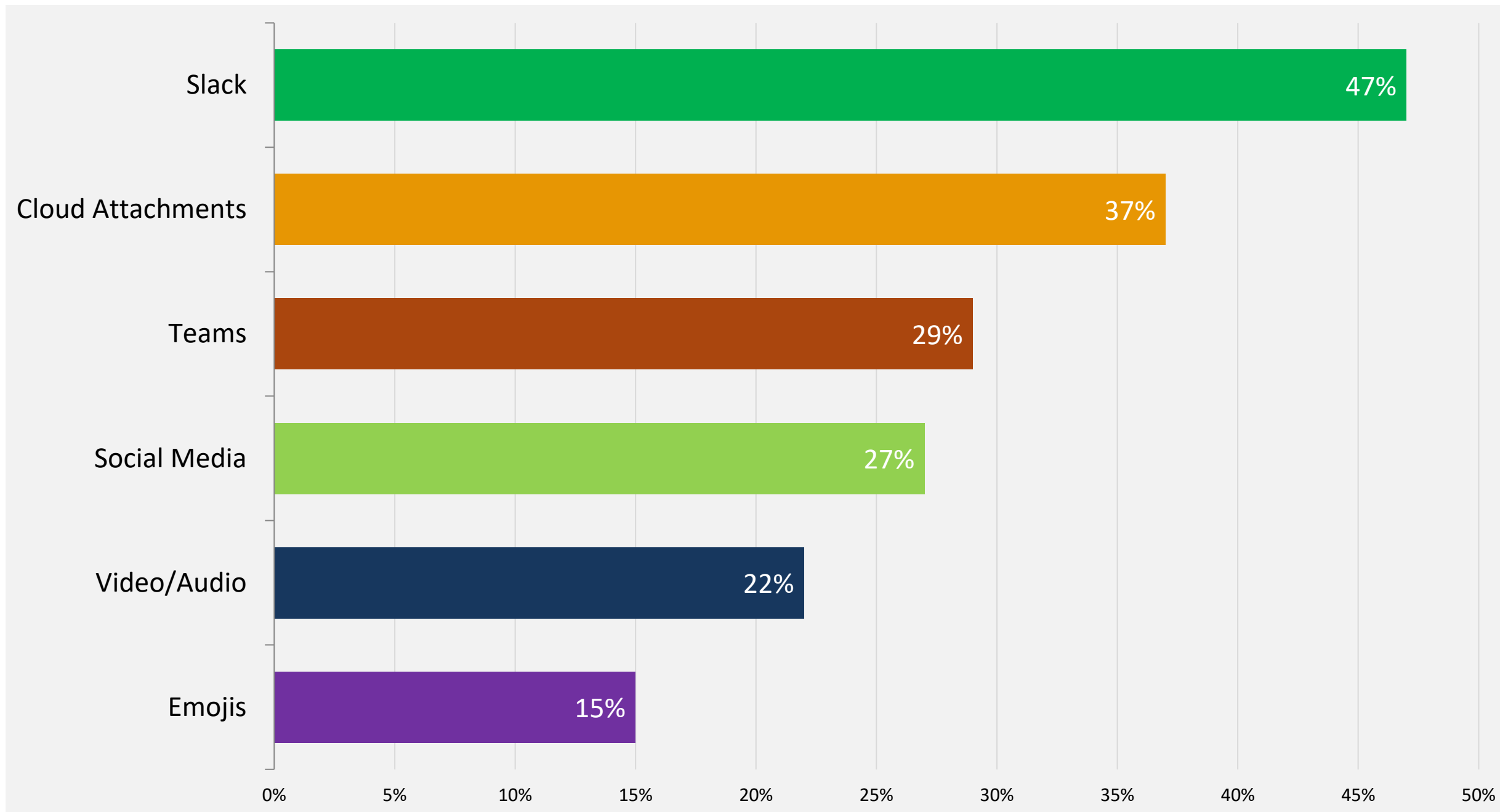
Generative AI outstripped all other investment priorities by at least 50%, with eDiscovery and Data Analytics vying for second place.

## Which data SOURCES are most challenging to your organization's eDiscovery processes?



According to survey respondents, third party application sources—such as Salesforce and its structured data—present large challenges to eDiscovery collection. As do Mobile devices and smart phones.

## Which data TYPES are most challenging to your organization's eDiscovery processes?



Collections of Slack messages, cloud attachments (such as documents in OneDrive or Google Drive), and Teams channels all present the most challenge to current eDiscovery processes.